

YOU HAVE BEEN WARNED

Automated penalties for unsatisfied score intents



With the introduction of WHS, came the greater opportunity for players to submit general play scores.

While it remains the responsibility of the player to ensure they pre-register and submit their scores, we have seen this isn't always the case. It can leave an unsatisfied score intent in the player's record for your club's handicap committee to deal with through the application of a penalty score.

We want to make these processes easier for you and reduce your workload while still providing you with oversight. As a result, we have decided to introduce some automation around the submission of general play scores either by the MyEG app or via the club software.

What does this mean for the handicap committee at your club?

You will no longer have to track and chase players for non-submission of scores in general play. Where players fail to submit scores following automated reminder emails, a penalty score will be automatically applied.

Your handicap committee will have full sight of this and reports will be provided for you to see which players have received automatic penalty scores. This will provide you with the ability to adjust or remove the score if required.

The committee can also identify players who pre-registered a round by the MyEG app but subsequently delete it. As part of this process, they are asked to provide a reason for deleting the score and it would be up to the committee to review the Delete Score Intent Report, review the reasons and, should it be required (not a valid reason), apply a penalty score. **We would recommend Course Rating + Course Handicap** unless the committee wish to apply something different.

What does this mean for the player?

The player is now totally responsible for submitting their score once it has been pre-registered. If they fail to do so without providing the committee with a valid reason, an automated penalty score will be applied.

Should a score be deleted after it has been registered they will have to provide a reason for the deletion and it is then up to the committee if they accept the reason or apply a penalty score.